



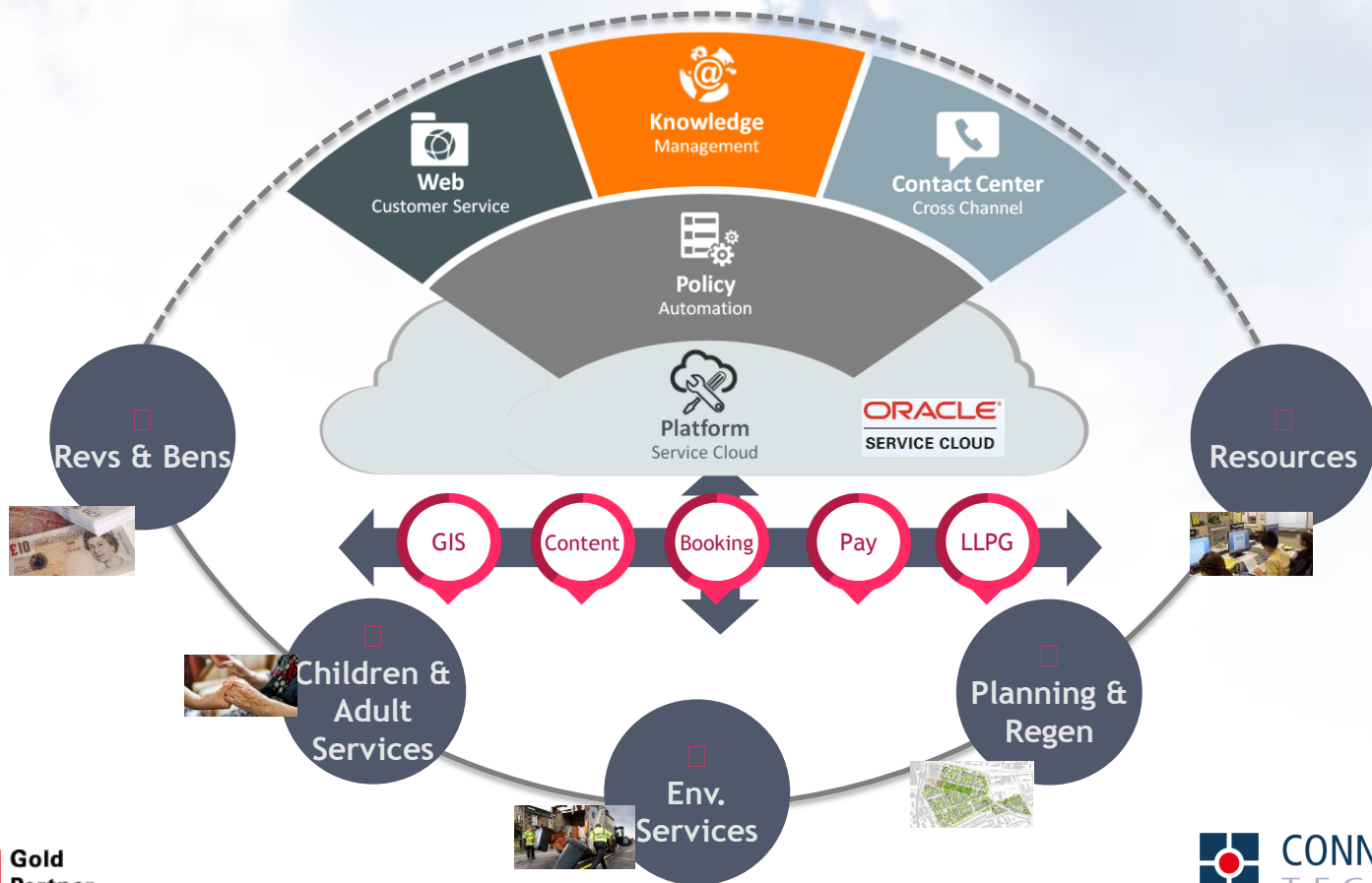
# Oracle Service Cloud for



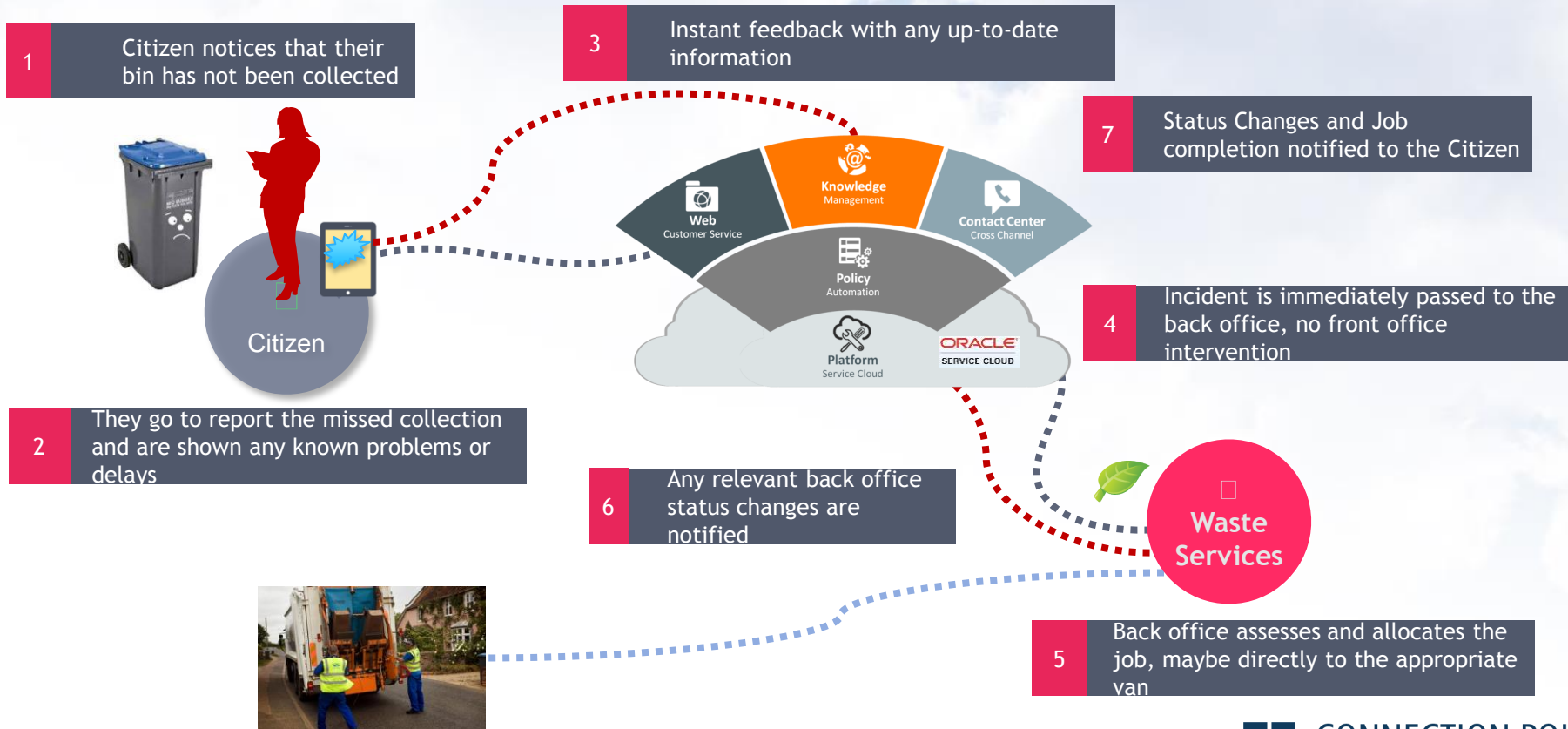
#Change the **Economics** of **Service Delivery**



# Connected Customer Processes Annex D



# Results: Joined Up Citizen Experience! Annex D





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# Optimized Contact Handling <sup>Annex D</sup>

